

Returns Form

We are sorry that you would like to return a product to us. In order for us to process your return as efficient as possible, please print and complete this form and include it with the products being returned.

Please note that to be eligible for a full refund (excluding delivery costs), we require the products to be returned in their original packaging and in a resalable condition. No refunds will be given without a completed Returns Form, including the Returns Reference Number.

YOUR DETAILS			
Returns Reference Number: (Please contact the Consumer Helpline to obtain your RRN)			
Full name		Order number	
Billing Address		Date order received	
		Email address	
Telephone no.			

RETURN DETAILS	
Item Description	
Item Quantity	
Unit Price (excl. delivery costs)	
Reason for Return?	
If the item is unwanted, is the returned item in original and unopened packaging and in perfect resalable condition?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If the item is faulty/damaged, please include a description of the fault/damage	
How many cartons are being returned?	
Would you like us to:	<input type="checkbox"/> Issue a refund <input type="checkbox"/> Send a replacement <input type="checkbox"/> Exchange for other item:
Do you have any other comments?	

As per the Distance Selling Regulations, consumers have the duty to take reasonable care of goods whilst in their possession. Products that are being returned to us must be in original and unopened packaging and properly packaged for the return shipment. We can only process refunds for goods that are returned in saleable condition (please see our Returns Policy on our websites for further details).

By signing this Returns Form you accept our Returns Policy and confirm that the returned goods have been adequately packaged before being returned to us.

Signature		Date	
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Angelcare

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 **HARDENBERG & Co**

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